



Health Checkers Report Summary



SpeakEasy N.O.W. were given money from the Learning Disability Development Fund for a 1 year project to find out what people with a learning disability in Worcestershire think about health care services.



The project is being led by a Steering Group of people with a learning disability. People with a learning disability have been employed to carry out the research and be Mystery Patients.



In the first year of the project we have asked 80 people about their experiences. We have met people on their own and in small groups. Some carers have helped us by telling us about the experiences of people with higher support needs.



Things are being done in Worcestershire to help to improve the health and health care of people with a learning disability.



People think that Health Action Plans are a good idea. They are good for recording and sharing information. But they are not always being used as a way of planning future actions to improve people's health.





People are now having Annual Health Checks. They think that these are useful. There needs to be better information given to people to explain the Annual Health Checks. They need to link in better with the Health Action Plans.



People think that the Specialist Dental Service and the Learning Disability Hospital Liaison Nurses are doing a really good job. They make a real difference to the care people receive.



Unfortunately some of the people we spoke to about hospitals told us that they did not receive very good care. There needs to be better training and understanding of the needs of people with learning disabilities.



We have been given funding to continue the project for another year. Over the next year the Health Checkers Project will be asking more people about what they think of the health care they receive. We will be finding out if the changes in the report are being made.

For more information contact SpeakEasy N.O.W.–



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